Abuse Prevention and Mitigation

.政府 must prohibit any abusive and malicious domain activity, and follow registration policy to implement document review process and we believe it will reduce the domain name abuse. One of those public interest functions for a responsible domain name registry includes working towards the eradication of abusive domain name registrations, Including, but not limited to the situations such as Phishing, Pharming, Spam, Illegal or fraudulent actions, Distribution of malware, Fast flux hosting.

Policies and Procedures to Minimize Abusive Registrations

We have policies, resources to combat such abusive DNS practices, and believe that a strong program is necessary given registrants have a reasonable expectation that they are in control of the data associated with their domains, especially its presence in the DNS zone.

Domain names are sometimes used as a mechanism to enable illegitimate activities on the internet, and the best preventative measure is to remove the domain names completely from the DNS before they make harm.

.政府 registry has an extensive, defined, and documented process for taking the action of removing a domain from the zone when it's poses a threat to the security of the internet.

Contact for Abuse Point

.政府 registry will establish abuse point of contact responsible for addressing inquiries of malicious and abusive conduct and publish on the website. This information consist a valid e-mail address and telephone number. We will ensure that this information will be kept accurate and up to date and will be provided to ICANN if any changes.

Policies For Handling Complaints Regarding Abuse

New gTLD registry need to have an Acceptable Use Policy which is incorporated into the Registry-Registrar Agreement. The policy describe the types of activities that constitute abuse and the repercussions associated with an abusive domain name registration. .政府 Acceptable Use Policy reserve the right for the registry to take the appropriate actions based on the type of abuse.

If any changes of domain name's contact and nameserver information, the domain name will be locking down that couldn't resolvable, transferring to another registrar.

If domain name is being used that appears to threaten the stability, security of registry, or it's registrar partners and registrant, .政府 registry will use the Acceptable Use Policy that have ability to lock, cancel, transfer or other activity of all .政府 domain name. When receive complaint or any other alert, the Acceptable Use Policy may be triggered.

ICANN-Accredited Registrar all have to agree to pass through the Acceptable Use Policy to it's Resellers and TLD registrants.

Monitoring for Malicious Activity

If any malicious activity happened, there is a policy will be implemented. .政府 registry targets domain names which are verified to be abusive and removes them within a period.

When receive a complaint which claims that a domain name is being used to threaten the stability and security of the TLD from a trusted source, third-party, or detected by .政府 registry, information about the abusive practice is forwarded to an internal mail distribution list that includes members of processing team. It should investigate the activity within a period and either take down the domain name by placing the domain name on hold.

If determines there is a reasonable likelihood that the incident warrants immediate action, the domain name will be removed from the zone immediately .

Measures for Removal of Orphan Glue Records

Glue records can be used maliciously to point to name servers that host domains used in illegal phishing and other abusive behaviors. When .政府 registry has written evidence of actual abuse of orphaned glue, we will take action to remove those records from the zone.

If either registry or TWNIC become aware of actual abuse on orphaned glue after receiving written notification by a third party through its Abuse Contact or through its customer support, such glue records will be removed from the zone.

Measures to Promote WHOIS Accuracy

.政府 registry will offer a mechanism whereby third parties can submit complaints directly to the Applicant about inaccurate or incomplete WHOIS data, and shall be required to address those complaints with their registrants. The process is as below：

1. When .政府 registry or any of its registrar partners receive a domain name compliant by third-party, a mail will send to registrant, inform the domain's WHOIS information has been complained by others.

2. Registrant need to update its WHOIS data within a period and then .**政府** registry or any of its registrar partners will examine the WHOIS data to check whether the information is correct.

3. If registrant failed to take any action or the WHOIS data is still inaccuracy. Domain name will probably be suspend or deleted.

.政府 registry will include a thick WHOIS database as required in Specification 4 of the Registry agreement.

Authentication of Registrant Information

The names under the .政府 gTLD will only be made available for Applicants who are the authorized representatives of the government. The process is designed to confirm the status and validate contact information for prospective Registrants who are the authorized representatives of the government. Applicants who are not the authorized representatives of the government corresponding to the names under .政府 gTLD that they are applying for would not be qualified to apply.

In order to provide better service for public, .政府 registry will proceed verification process of registrant who want to apply for .政府. The process is below：

A. Already registered domain of .gov.TLD or .gov

Registrant should already have domain of .gov.TLD or .gov that could proceeding registration. .gov.TLD or .gov will be asked for when registration process.

B. Registrant need to provide documentation

Who want to register domain .政府 should provide documentation to verify organization or service is under government. Document review is required for any domain name registration that guarantee the accuracy of Whois database.

If want to apply for a domain name which fit the organization's full or short name, registrant should provide documentation of organization's certification.

If want to apply for a domain name which fit the service's full or short name, registrant should provide application form of the service that provide to public.

C. E-MAIL confirmation process：

At the last step of registration, .政府 registry will send a conformation e-mail to registrant.

Registrant should check the WHOIS data and confirm all the information is correct. After examination, registrant has to click the link in this mail to identity verification. The application will be successful if all the processes above have been completed.

Monitoring of Registration Data

.政府 registry will regularly monitor the registration data for accuracy and completeness, employing authentication methods, and establishing policies and procedures to address domain names with inaccurate or incomplete WHOIS data.

Registrant should confirm the information is correct and need to provide accurate and reliable contact detail.

When data changed, registrant should update it immediately.

Domain update process

.政府 registry provide multi-factor authentication to ensure proper access to domain functions.

When a domain name is proceeding any update, such as renewal, transfer, deletion action, it requires multi-factor authentication. After update domain's status, the system will send a confirmation e-mail, and registrant needs to click the link in this mail to identity verification to complete the process.

Resourcing Plans

For abuse mitigation is basis on variety of functional groups. It includes Customer Support team and Policy/Legal team. Customer Support team need to assist the investigation and response to customers, and notifying registrars of abusive domains. Policy/Legal team is responsible for developing policies and procedures. The resources is described in detail in the response to Question 31.